

Fully Automatic Coffee Machine

User Manual

(Original instruction)

A6/A6-W



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1. Safety

1.1 Intended use

A6 is designed to prepare standard household coffee and to use in family or non-commercial sites similar to family environment. Other commercial sites e.g., staff canteen, hotel etc., and other sites with more daily coffee consumption are not recommended to use the machine.

1.2 WARNING

- Pass the manual along to the next user if the machine is sold or transferred.
- Only filling the water tank with fresh cold water.
- Treated with additives or caramelized coffee beans cannot be used.
- A6 is intended for preparing coffee and milk-based beverage. Apart from this, other purpose is incorrect and dangerous.
- Do not immerse the machine or power cord into water for cleaning. The power cord and machine cannot be used until they are intact. If error occurs, pull out the mains plug or cut off power supply immediately.
- Connection only be performed by the specification of rating plate, see technical data for more information (Page 23).
- A6 is not recommended to use outdoors, and needs to put it on the horizontal waterproof surface that can support its weight before use.
- Please ensure to put machine far away from the splashing water.
- If A6 is damaged (e.g., something burnt) or has something wrong, pull out the mains plug and contact customer service. Maintenance must be performed by professional service technician.
- The manufacturer shall not be liable for damage resulting from improper use.
- Switch off the machine and pull out the mains plug, if the machine is not used for extended period (e.g., on vacation).
- A6 must be used between 5°C-40°C.
- Empty water circuit needs to be performed in advance, if A6 will be stored at 0°C.
- Do not use damaged filter.
- Seal and store the filter in a dry place.
- Keep filter out of the reach of children.
- Filter should be placed far away from heat source and avoid direct sunlight.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- Cleaning and user maintenance shall not be made by children unless they are older than 8 and supervised.

- If the supply cord is damaged, it must be replaced by a special cord or assembly available from the manufacturer or its service agent.
- Keep the appliance and its cord out of reach of children aged less than 8 years.
- The coffee-maker shall not be placed in a cabinet when in use.
- Always disconnect the appliance from the supply if it is left unattended and before assembling, disassembling or cleaning.
- Do not touch the coffee outlet and other heating surface with residual heat after making coffee.
- Please follow this manual to use the machine, misuse of the machine may cause injury.

1.3 Explanation of safety symbols

Observation of these safety instructions is imperative to ensure personal safety and machine in good condition.

Symbols and signal words indicate the level of hazards as follows:



WARNING

WARNING Indicates a potential danger, if not avoided, will probably result in death or serious injury.



CAUTION

CAUTION Indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.



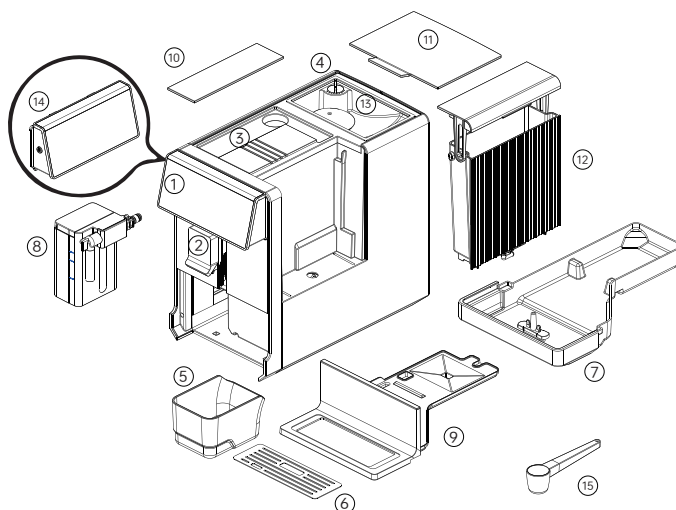
NOTICE

NOTICE Directs your attention to the risk of damage to machinery.

2. Welcome to use

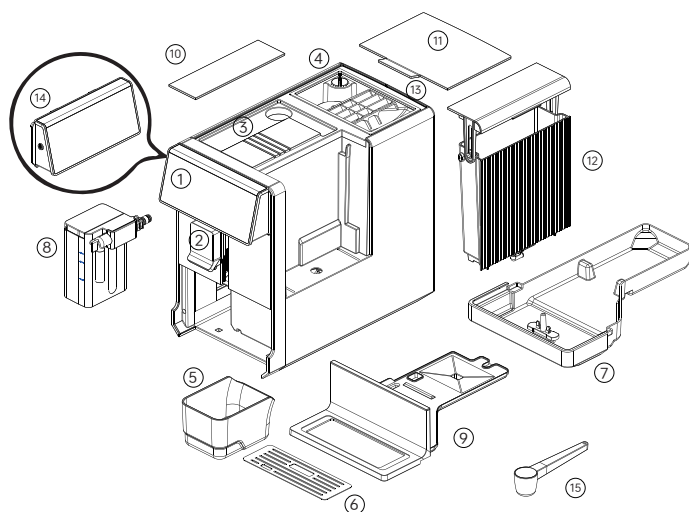
Congratulations on the purchase of your A6 fully-automatic coffee machine!
Read the user manual carefully prior to use A6 for the first time, and keep it well for reference later. The machine is only suitable for domestic occasions, not for business occasions.

3. Machine overview



- | | |
|-----------------------------------|--------------------------------------|
| 1. Operation panel | 11. Bean hopper cover |
| 2. Adjustable coffee spout | 12. Water tank |
| 3. Powder chute for ground coffee | 13. Bean hopper |
| 4. Grinding wheel | 14. Button |
| 5. Grounds container | (Pressing the button for screen off; |
| 6. Drip tray grid | Pressing and holding the button 3 |
| 7. Drip tray base | seconds for machine's standby mode.) |
| 8. Milk carafe | 15. Coffee spoon |
| 9. Drip tray cover | |
| 10. Powder chute cover | |

The machine overview of A6-CE is shown above



1. Operation panel
2. Adjustable coffee spout
3. Powder chute for ground coffee
4. Grinding wheel
5. Grounds container
6. Drip tray grid
7. Drip tray base
8. Milk carafe
9. Drip tray cover
10. Powder chute cover

11. Bean hopper cover
12. Water tank
13. Bean hopper
14. Button
(Pressing the button for screen off;
Pressing and holding the button 3
seconds for machine's standby mode.)
15. Coffee spoon

The machine overview of A6-UL is shown above

4. Accessories

1. User manual
2. Powder spoon
3. Milk carafe
4. Filter (optional)
5. Water hardness test strip (optional)
6. Cleaning agent (optional)

5. Preparing and using for the first time

5.1 Unpacking

1. Take out the machine and unveil the protective film, then place it on a horizontal surface which is dry and non-slip.



- After unpacking, whether the surface of machine is intact and without obvious scratch are both need to be ensured, as well as to ensure spare parts and accessories are complete. If the appearance is damaged seriously and lack of parts, contact customer service.
- Due to the test will be performed before the machine leave the factory a little ground coffee appeared in the interior is normal.

2. Remove water tank and rinse, then fill the water tank up to max;
3. Replace the water tank and ensure that is installed vertically;
4. Fill the bean hopper with coffee beans;
5. Plug the mains cable for the coffee machine into an electrical outlet;



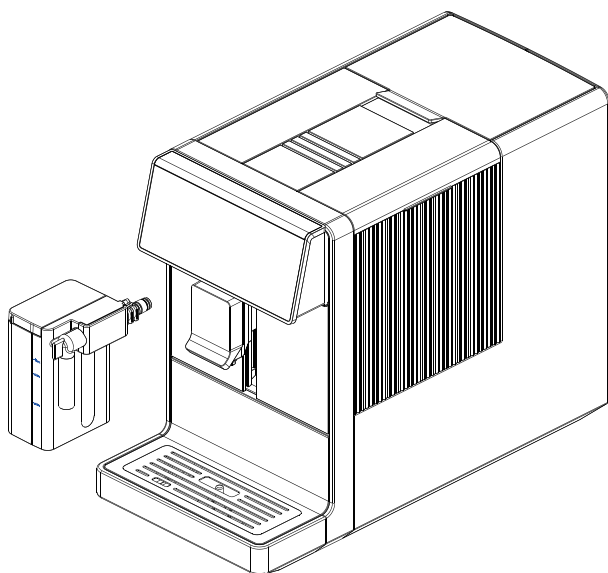
- Heat will be released during beverage preparation, so the machine all round needs to be freed up 3cm space at least, and top of it needs to be freed up 15cm space at least.
- All round of the machine should avoid sharp or high temperature substances in case of damage to power cord.

5.2 Install filter (optional)

After the installation of filter is ensured, then touch '**Install**' to continue.
Recommended filter: **BRITA** AquaAroma Crema Water Filter.

5.3 Install milk carafe

Please ensure that all parts of milk carafe are assembled correctly before inserting it into the machine.



6. Beverage preparation

- Before preparing beverage, sufficient water in the water tank, enough coffee beans in the bean hopper and no error messages appear on the display need to be confirmed first.
- Place an appropriate cup beneath the coffee spout, and adjust the coffee spout up and down to the suitable height.
- If milk-based beverage needs to be prepared, ensure components of milk carafe are installed correctly and filled with enough milk.



- During beverage preparation, too higher dual spout may result in scalding because of splashing drinks.
- Hot steam will be sprayed from milk carafe spout when the milk is not enough.



- During milk preparation, noise made by milk carafe is normal.
- After milk beverage preparation, remember to rinse milk carafe in time to prevent milk residual or spoiled milk, and put the milk carafe into cooler timely.

6.1 How to prepare beverage

Touch desired beverage on the operation panel.
Take Latte as example, coffee strength/Coffee volume/Foam time can be adjusted during production:



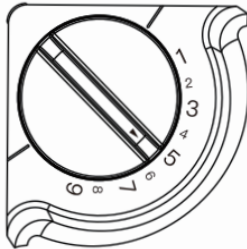
- Do not reach into bean hopper during the beverage preparation



Also water volume can be adjusted during dispensing

6.2 How to adjust grinding degree

Users can adjust grinding degree themselves by using grinding wheel from the bean hopper inside. Total nine levels can be adjusted according to your taste. Turn clockwise for a coarser grind, and turn counterclockwise for a finer grind.



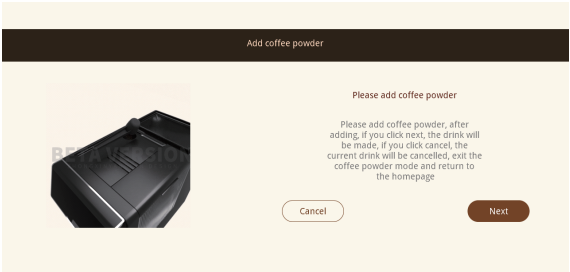
- Grinding degree adjustment is only available when grinding the coffee beans
- New settings are available at the second or third cup of coffee

6.3 How to prepare a drink with ground coffee

Pressing the ground coffee function icon  can active this on all coffee beverages:



Follow the animations on display , then following steps are same as normal beverage production.



- Here we suggest to use powder spoon in box (full powder capacity of spoon is 6g). Since the recommended range for coffee powder is 5~12g.

7. Quick Menu

Swipe up to enter the quick menu:



One-click rinsing: Click and perform rinsing on brewer or milk unit



- Hot water or steam will be sprayed from nozzle and coffee spout during rinsing, it's recommended that put a cup or other container beneath the coffee spout to prevent scalding.

Statistics: Click and check recent/total to the statistics info

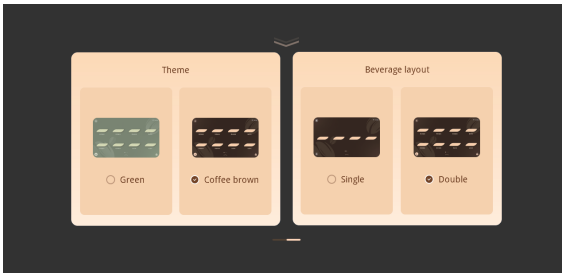
Note: Recent statistics include beverage data happened since machine switching on this time.

Maintenance

Click and perform relevant cleaning program, you can also choose to perform it after enter setting-cleaning (see page 12)

Theme:

Continue to swipe left, then user can choose to change the theme color



Beverage layout:

Then switch layout between single or double lines.

8. Setting

8.1 Cleaning



Milk system cleaning

In order to prevent milk carafe from being clogged by milk residuals and assure hygiene of milk system. Use specialized milk cleaning agent to clean milk system. Please follow the animations on display to perform program.

Coffee system cleaning

In order to prevent coffee system from clogged by coffee powder in brewer and coffee pipes and assure hygiene of machine inside, machine will notify you to perform coffee system cleaning after every 230 cups, press 'confirm' to start the cleaning or find following steps to perform manually.

Please follow the animations on display to perform program.

Descaling

Since water quality affects machine's life span, machine will notify you to perform descaling based on your water hardness setting. When machine shows Need descaling, touch 'confirm' to start the process or follow the following steps to perform.

Please follow the animations on display to perform program.



- Read the user manual and usage of cleaning agents carefully prior to clean.
- During descaling, be careful and avoid to touch acid hot water dispensing from coffee spout.



- Descaling for the machine at regular intervals to avoid water residuals accumulation, which will lead to the increase of energy consumption.
- Do not use vinegar, citric acid or chemicals.

Install/remove filter

Access to the menu by clicking setting-cleaning-Install/remove filter.

Install or remove are available after access to the filter interface.

If select '**Install**', please install filter. Touch '**Continue**' to start the filter rinsing when it has been installed. Filter setting completed will be displayed after the end of rinsing.



- The device will not detect whether install filter or not automatically, which need users to confirm themselves and activate the function to use.
- Even though without message displayed for replacing the filter, user also should change the filter every 3 months.

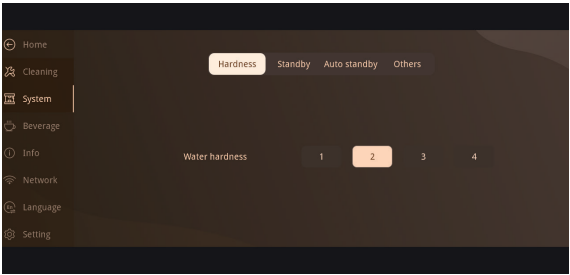
Install/remove filter

Access to the menu by clicking setting-cleaning-Install/remove filter.

Install or remove are available after access to the filter interface.

If select '**Install**', please install filter. Touch '**Continue**' to start the filter rinsing when it has been installed. Filter setting completed will be displayed after the end of rinsing.

8.2 System



Water hardness

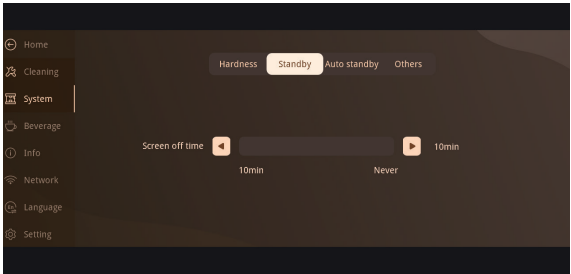
Use the test strip(optional) to test water hardness, you will then be able to adjust the water hardness of machine according to the testing results.
You can set your water hardness according to the chart below, based on your water source condition.

Machine setting	Water hardness
1	1~7dH
2	8~15dH
3	16~23dH
4	24~30dH



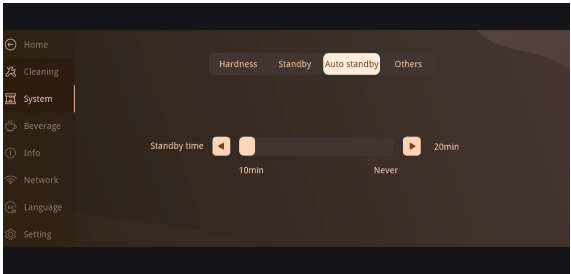
- We recommend you adjust the water hardness to your local water hardness condition, in order to keep the machine in optimum performance and extend the life span, meanwhile, getting rid of troubles resulting from descaling frequently.
- Default water hardness setting is the maximum level of water hardness.

Stand by



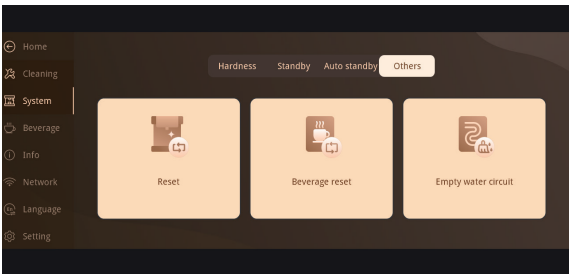
Click and adjust time for screen off time setting.

Auto stand by



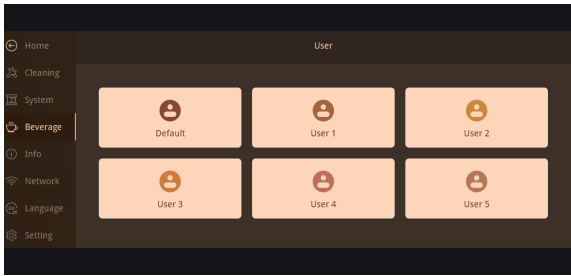
Click and adjust time for standby mode.

Others



Reset: If reset confirmed, all beverage recipe and settings adjusted will be reset
Beverage reset: If beverage reset confirmed, any beverage recipe will be reset.
Empty water circuit: Take out water tank depends on the messages displayed on the screen, and the machine will empty water circuit automatically later until the machine is switched off.

8.3 Beverage setting

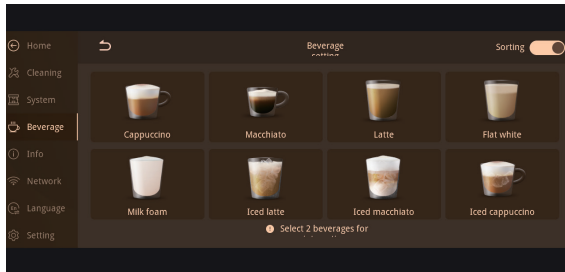


Once you enter Beverage setting, firstly you need choose setting under which user.

Sorting: if location of beverage icon needs to be changed, users need to active sorting function. In the first step, select one beverage you want to change (take Latte as example)

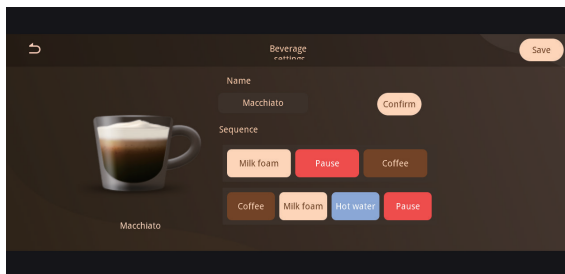


Secondly, click target place, eventually Latte icon will move to target place.

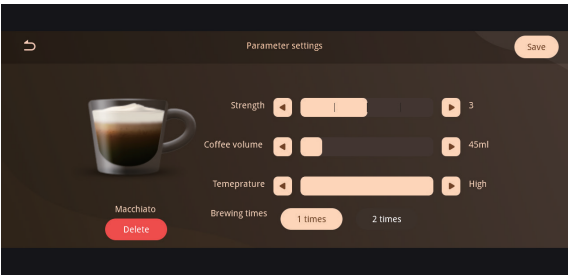


Recipe adjustment:

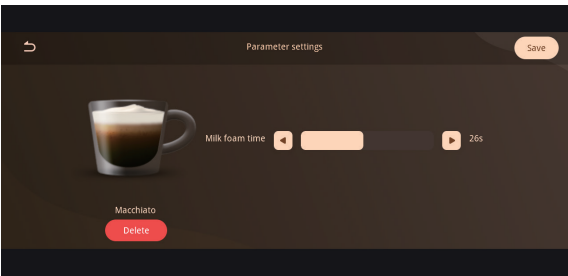
Select any beverage, then users can choose to adjust parameter in every element (take Macchiato as example)



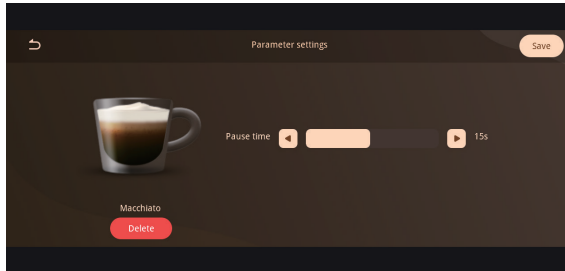
Coffee element:



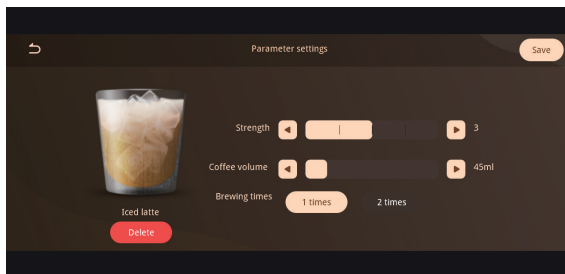
Milk foam element:



Pause time element:



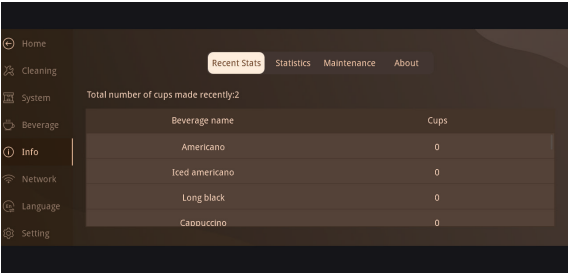
Attention: if beverage is iced coffee (like Iced latte, Iced macchiato, Iced cappuccino- Iced flat white, Iced americano and Iced espresso), coffee temperature cannot be adjusted.



If users need to change the sequence of elements, elements need to be deleted first, then add them (click element in expected sequence)

8.4 Information

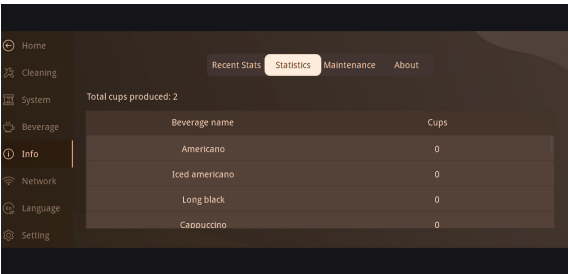
Recent beverage data



The screenshot shows the 'Recent Stats' tab selected in the top navigation bar. The left sidebar contains icons for Home, Cleaning, System, Beverage, Info (selected), Network, Language, and Setting. The main content area displays the title 'Total number of cups made recently:2' above a table with beverage data.

Beverage name	Cups
Americano	0
Iced americano	0
Long black	0
Capouccino	0

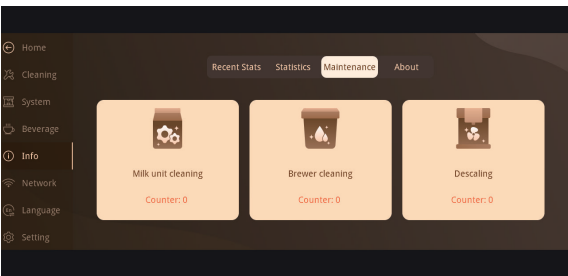
Beverage data



The screenshot shows the 'Statistics' tab selected in the top navigation bar. The left sidebar is identical to the previous screenshot. The main content area displays the title 'Total cups produced: 2' above a table with beverage data.

Beverage name	Cups
Americano	0
Iced americano	0
Long black	0
Capouccino	0

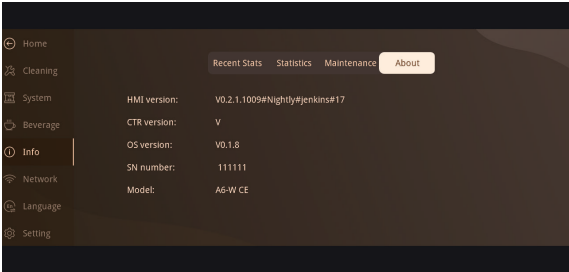
Maintenance data



The screenshot shows the 'Maintenance' tab selected in the top navigation bar. The left sidebar is identical to the previous screenshots. The main content area displays three maintenance tasks, each with an icon, a title, and a counter.

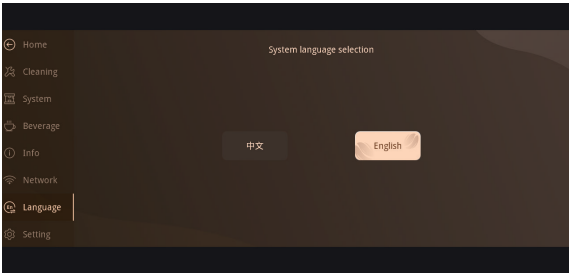
Milk unit cleaning	Brewer cleaning	Descaling
Counter: 0	Counter: 0	Counter: 0

About: Software information



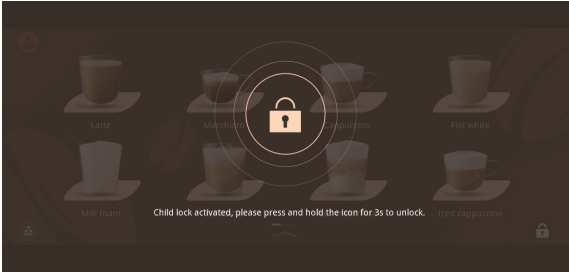
Current software version will be displayed.

8.5 Language



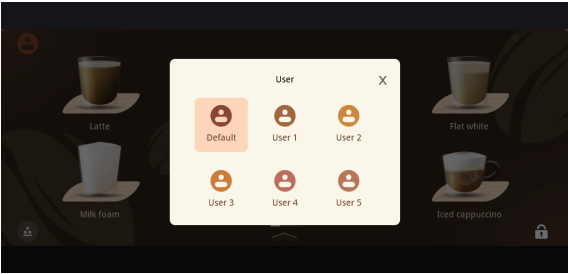
8.6 Child lock

Click child lock icon is located right bottom area .  Once child lock function actived, user needs press and hole one central area of sreen for 3 seconds, then lock function will be released.



8.7 Multi-role function

Click left top area to switch other user's beverages' recipe. User can check instruction of recipe adjustment on 8.3 Beverage setting



9. Daily cleaning

9.1 Machine cleaning

For better use of coffee machine and beverage preparation, the following components if used need to be cleaned manually on the day:

- Grounds container
- Drip tray
- Drip tray grid
- Water tank
- Coffee spout
- Milk carafe assembly
- Operation panel

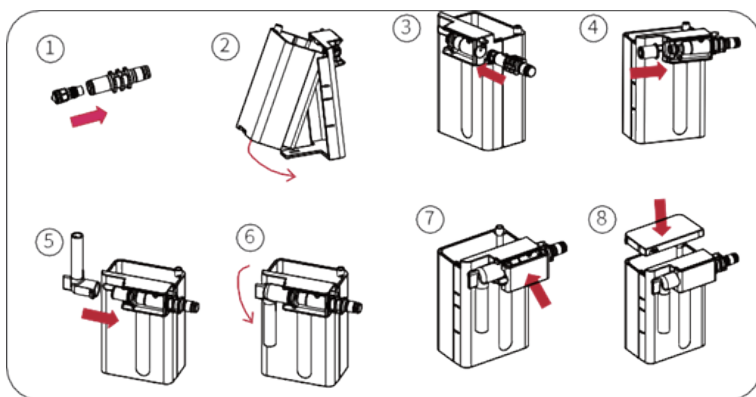


- Before cleaning, ensure that mains plug has been pulled out and do not immerse the device into the water.



- Except for other parts, dishwasher cleaning for milk carafe is available.
- Do not use corrosive and chemical solvent cleaning agent or alcohol to clean the machine.

Milk carafe disassembly



(Please contact customer service if you meet any problem when assembling Milk carafe)



- To avoid clogging, rinsing after used is necessary.
- Do not put your hands beneath the steam outlet during operation.
- Disassembly rinsing is allowed.

10 Display messages

Display content	Resolution
Fill in water tank	Fill water tank with enough water and replace the water tank
Fill in beans	Fill bean hopper with enough coffee beans
Empty grounds container	Empty coffee grounds from grounds container
Install grounds container and drip tray	Place drip tray and grounds container back
Empty drip tray	<Only display in the process of descaling> Empty waste water from drip tray
Empty grounds container and drip tray	<Only display in the process of coffee system cleaning> Empty waste water from drip tray, empty coffee grounds from grounds container
Coffee system cleaning	Touch "Continue" to clean coffee system
Need descaling notice	Touch "Continue" to descale machine
Filter needs to be changed	Touch "Continue" to change the filter
Coffee system cleaning notice	Touch "Continue" to clean coffee system

11 Troubleshooting

This chapter has summarized all errors of coffee machine, common malfunctions and solutions. If the problem cannot be solved, please contact customer service in your country or region.

Problem	Reason	Resolution
Milk sprays out of the spout when making milk foam	Milk is running out	Fill milk carafe with milk
	Milk frother is clogged	Perform milk system cleaning or manually clean
	Milk temperature is high	Use cooler milk
Low coffee temperature	Low temperature setting	Increase the temperature in the beverage setting
	Clogging inside the machine due to limescale	Perform descaling procedure
Grounds container cannot be removed together with drip tray; Or drip tray and grounds container cannot put back in machine.	Brewer inside has interference with grounds container	Firstly remove grounds container manually. Then put drip tray alone back to machine. Restart the machine until ready to make coffee. Take out drip tray and put drip tray and grounds container together into machine.
Coffee not dispensing or coffee flows slowly	Coffee powder is too fine	Increase the grinding level
	Clogging inside the coffee system	Perform coffee system cleaning
	Coffee spout clogging	Clean coffee spout
	Clogging inside the machine due to limescale	Perform descaling procedure
"System empty" is displayed	No water flows in machine	Press "OK" again, machine will pump water automatically.
"Brewer error" is displayed	Happened during making ground coffee: Machine detects higher 1 2g coffee powder	Touch "OK" and need add lower powder in next cup
	Internal components of the machine error	Touch "OK" can switch off the machine directly. If error occurs again after restart, please contact service center.
"NTC error" is displayed	Internal components of the machine error	Touch "OK" can switch off the machine directly. If error occurs again after restart, please contact service center.
"Multi-way valve error" is displayed		
"Thermoblock error" is displayed		
"Pump or flowmeter error" is displayed		
"Grinding error" is displayed		
"High temp in thermoblock" Or "Low temp in thermoblock" is displayed		

12.Technical data

Product name	Fully automatic coffee machine	
Model	A6	A6-W
Power supply	CE: 220-240V ~ 50 Hz UL: 120V ~ / 60Hz	CE: 220-240V ~ 50 Hz UL: 120V ~ / 60Hz
Power rating	CE: 1450W UL: 1400W	CE: 1450W UL: 1400W
Screen	6.86inch	6.86inch
Recommended daily capacity	10 cups	10 cups
Bean hopper	200g	200g
Water tank	1.3L	1.3L
Milk carafe	250mL	250mL
Drip tray	600mL	600mL
Grounds container	10 portions	10 portions
Height-adjustable for coffee spout	68-138mm	68-138mm
Water pump pressure	19 bar	19 bar
Dimensions (W x H x D)	215×340×455mm	215×340×455mm
Net weight	9.6kg	9.6kg

Disposal



The device may not be disposed of as domestic waste. It needs to transfer to specialized garbage classification center.

